

14th January 2023

James Harvey t/a No Fly Drones ("We") are committed to protecting and respecting your privacy.

This policy (together with our terms of use and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. We keep certain basic information when you visit our website and recognise the importance of keeping that information secure and letting you know what we will do with it.

For the purpose of the Data Protection Act 2018 (the **Act**), the data controller is James Harvey t/a No Fly Drones of 78 Coleridge Drive.

This policy only applies to our site. If you leave our site via a link or otherwise, you will be subject to the policy of that website provider. We have no control over that policy or the terms of the website and you should check their policy before continuing to access the site.

INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following data about you:

- Information that you provide by filling in forms on our site <http://www.noflydrones.co.uk/> (**our site**). This includes information provided at the time of submitting a form to our site (for example email address, name, telephone number, address, geographical coordinates marked on a map, data and information associated with the geographical coordinate, type of zone, any additional comments etc.) or any other information by email or telephone. We may also ask you for information when you report a problem with our site.
- If you contact us, we may keep a record of that correspondence.
- We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.
- Details of your visits to our site including, but not limited to, traffic data, location data, weblogs, operating system, browser usage and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.
- Any personal data you include with respect to a noflydrone zone on our website.

IP ADDRESSES AND COOKIES

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is statistical data about our users' browsing actions and

patterns, and does not identify any individual and we will not collect personal information in this way.

We may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalised service. They enable us:

- To estimate our audience size and usage pattern.
- To store information about your preferences, and so allow us to customise our site according to your individual interests.
- To speed up your searches.
- To recognise you when you return to our site.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

WHERE WE STORE YOUR PERSONAL DATA

The data that we collect from you may be transferred to, and stored at, a destination outside the United Kingdom and the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

All information you provide to us is stored on our secure data storage peripherals and cloud services. Any payment transactions will be encrypted. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

USES MADE OF THE INFORMATION

We use information held about you in the following ways:

- To ensure that content from our site is presented in the most effective manner for you and for your computer.
- To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- To carry out our obligations arising from any contracts entered into between you and us.
- To allow you to participate in interactive features of our service, when you choose to do so.
- To notify you about changes to our service.
- To display your no fly drone zone (i.e. kml file data) and requested textual content (which includes contact details you have specified)

No automated decisions are made based on the personal data we hold.

No fly drone zones may be published via social media.

If you do not want us to use your data in this way, please untick the relevant box situated on the form on which we collect your data or contact us using the details below.

DISCLOSURE OF YOUR INFORMATION

We DO NOT disclose your personal information to third parties unless:

- We are under a duty to disclose or share your personal data in order to comply with any legal obligation, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.
- The personal information has been submitted for the very purpose of displaying to other website users.

YOUR RIGHTS

You have the right to ask us not to process your personal data for internal marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by contacting us at James Harvey t/a No Fly Drones, 78 Coleridge Drive, Fareham, Whiteley, PO157NN **OR** info@noflydrones.co.uk.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note

that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

ACCESS OR DELETION OF INFORMATION

The Act gives you the right to access information held about you or deletion of that information. Your right of access can be exercised in accordance with the Act. Any access/deletion request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

HOW LONG WE STORE THE DATA

We do not have a set time limit for storage of personal data, it is usually kept for at least six years.

CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. However, we advise that you check this page regularly to keep up to date with any necessary changes.

CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to James Harvey t/a No Fly Drones, 78 Coleridge Drive, Fareham, Whiteley, PO157NN OR info@noflydrones.co.uk.

COMPLAINTS

If you have any complaints please contact us in the first instance. Complaints can also be made to the information commissioners office via chat, email or telephone using the following link: <https://ico.org.uk/make-a-complaint/>